

Payment Options

Lockbox Service: When writing your check, make payable to: your Association and include your account number on the memo line of the check, please mail your payment to: If you do not have your new account number, please contact the office.

Association Name
c/o Ability Management
PO Box 22830
Tampa, FL 33622

Online Payments One Time or Recurring (Registration Required): You will be able to make online payments using either e-check or credit cards. To make your payments, please go to our website at <https://ability.cincwebaxis.com/> (make sure **not** to use www). This website has been specifically designed to allow you the convenience of making your payments online and accessing your account information. Third party fees apply – recurring e-check \$1.99, credit cards are 3.25% of amount, quick-pay or one-time only e-check payments \$2.99. To set up one time/recurring payments, log into your account click the Pay Assessments Link. Your Association and Ability Management do not set these fees.

Using an **online bill payment service or pay online through your personal bank's online payment service**, you **must** have the address (see Lockbox address above) of the payee for your association, and **must** provide them with your **account number**, in order to ensure your payment is posted promptly. Contact the office for your account number or check your coupon/statement.

If you would like to pay your assessment using ACH **(Registration Not Required-No Fee)** Contact our office for the association specific ACH authorization form. Return form via email or mail to Ability Management along with a VOIDED check.

If you have any questions regarding these payment options or logging into the website to Register, please contact our office at 239-591-4200 and a team member will be able to assist you.